



ཉེ་སྤྱོད་ཉེན་སྲུང་ཡིག་ཚང་། བསྐྱོད་རྒྱུ་ལྷན་ཁག་ལྷན་ཁག་
དཔལ་ལྷན་འབྲུག་གཞུང་། རྒྱལ་པོ་



OFFICE OF CONSUMER PROTECTION
MINISTRY OF ECONOMIC AFFAIRS
ROYAL GOVERNMENT OF BHUTAN

MoEA/OCP/PCD/Public Notice/09/19-20/202

2nd February 2020

Notification

The Office of Consumer Protection, MoEA would like to notify all the business entities in Bhutan dealing with supply and sale of medical equipment to refrain from charging unreasonable and exorbitant price on any medical equipment or any other products meant for prophylactic purpose to prevent and control the ongoing epidemic Coronavirus. Further, these business entities are notified to refrain from hoarding such equipment and products taking situational advantage or unfairly denying their sale to consumer or engaging in any unethical and unfair trade practices such as price rigging and collusive price fixation.

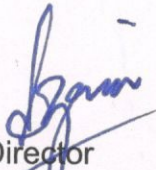
These business entities are also reminded to affix price tag on these products displaying applicable price and issue money receipts upon sale of these products. This is required to curtail price discretion & manipulation and charging unreasonable prices by the business entities.

Non-compliance shall be dealt as per the Consumer Protection Act of Bhutan 2012 and Rules and Regulations thereof including cancellation of business license.

Should such unfair trade practices occur, the consumers are urged to notify the Office of Consumer Protection, Ministry of Economic Affairs through toll free number 1214 or any other means deemed appropriate to consumers.

In addition, in the wake of coronavirus outbreak, the packaged pilgrimage tour operators engaged in taking Bhutanese pilgrims to neighbouring countries are hereby notified to seek travel advice and check travel restriction from relevant authorities like Ministry of Health and Ministry of Foreign Affairs before the onset of pilgrimage tour to ensure the safety of the pilgrims.

Issued in the interest of general consumer.


Director
Office of Consumer Protection
Ministry of Economic Affairs